

October 9, 2002

TO: Members of the MAG PSAP Managers Group

FROM: Susan MacFarlane, Phoenix, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Thursday, October 17, 2002 at 9:00 am
Mesa Police Central Substation (see enclosed map)
Community Room
120 N. Robson
Mesa, AZ

A meeting of the MAG PSAP Managers Group has been scheduled for the time and place noted above. Members of the PSAP Managers Group may attend the meeting either in person, by videoconference or by telephone conference call. If you have any questions regarding the meeting, please contact me at (602) 262-4433.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the PSAP Managers Group does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

TENTATIVE AGENDA

| | <u>COMMITTEE ACTION REQUESTED</u> |
|---|---|
| 1. <u>Call to Order</u> | |
| 2. <u>Approval of July 18, 2002 Meeting Minutes</u> | 2. Review and approve the minutes of the July 18, 2002 meeting. |
| 3. <u>Use of Regional Videoconferencing System For Future MAG PSAP Meetings</u> | 3. For information and discussion. |
| Implementation of the MAG Regional Videoconferencing System (RVS). is now complete. MAG member agencies are encouraged to use the RVS for participating in MAG advisory committee meetings and/or for transacting other business. MAG staff | |

will explain the benefits of using the RVS. Please refer to the enclosed material.

4. Regional Concept of Transportation Operations

The Regional Concept of Transportation Operations project is currently underway. The Concept of Operations is the big picture view of the region's desired goal for safe and efficient transportation operations. Effective coordination between Emergency Medical Services and traffic management, when responding to crash scenes and other medical emergencies, can minimize disruptions and risk to other road users. Sarath Joshua, MAG ITS Program Manager, will provide a report on the project with the request that the PSAP Managers provide input, particularly in the area of effective communications and coordinated response.

5. MSAG Information Report

The MSAG Specialist will provide a report regarding the Master Street Address Guide (MSAG).

6. Qwest 9-1-1 Account Team Report

Qwest will provide a report regarding service items of interest to the PSAP Managers.

7. Qwest Maintenance Report

The Qwest Technical Support Supervisor will provide a maintenance report regarding any problems and concerns of interest to PSAP Managers.

8. Cox Communications Report

The Cox Communications representative will give a report of interest to the PSAP Managers.

9. ADOA Report

4. For information and discussion.

5. For information and discussion.

6. For information and discussion.

7. For information and discussion.

8. For information and discussion.

9. For information and discussion.

The Arizona Department of Administration (ADOA) will provide an update regarding the overall coordination of 9-1-1 emergency telephone systems in other regions of the State.

10. MAG FY 2003 PSAP Annual Element/
Funding Request Amendment

The Maricopa County Sheriff's Office has requested an amendment to the budget in order to install 18 Genovation keypads. The estimated cost is \$3,600. Please refer to the enclosed material.

11. Update on Established Working Groups

An update on the progress of the working groups will be provided.

12. Arizona Missing/Abducted Child Alert Plan
Update

The Maricopa County Sheriff's Office will provide an update on the Arizona Missing/Abducted Child Alert Plan.

13. Busy Study

Qwest conducted a busy study of the MAG 9-1-1 system the week of August 11, 2002. The results of the study will be discussed.

14. System Manual Updates

An update will be provided on the semi-annual updates for the MAG 9-1-1 System Manual.

15. Valley of the Sun 2-1-1

The Valley of the Sun has requested an estimate of how many calls the 9-1-1 system receives that are of a health and human services nature. The group will discuss how this data will be collected.

10. For information, discussion and possible action.

11. For information and discussion.

12. For information and discussion.

13. For information and discussion.

14. For information and discussion.

15. For information and discussion.